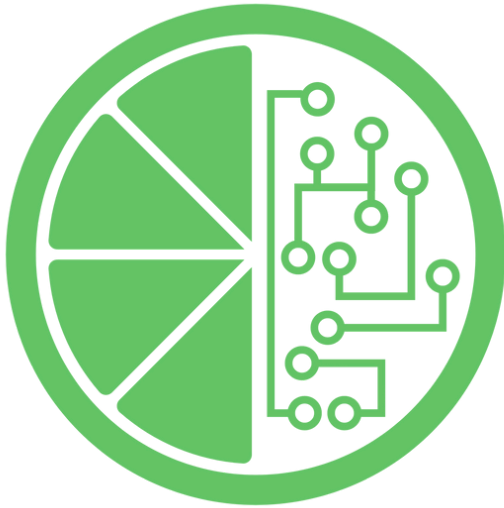




Verbeek
Bites

Managed Service Offerings

Fall 2024

Managed IT Services

Here's a taste of what we can offer you in our monthly services as well as the partnerships to make it happen.



Cybersecurity

In this wild, wild web, cyber criminals are always looking for their next score. Frankly, they love nothing more than a juicy small business target. But, here's where we swoop in, capes and all. We provide top-notch, uncompromising cybersecurity with every service agreement and in the event of an attack we will get you back to business as soon as possible. Because being nerdy never looked this heroic.

As part of our cybersecurity suite we've partnered with Huntress and pfSense. Huntress detects and responds to cyber threats like an alarm system that dispatches capable security guards. pfSense keeps the bad guys out, like a great bouncer, it knows who to let in and who to kick to the curb.



Backup and Disaster Recovery

Don't lose sleep over data loss. Our cloud backup and disaster recovery services ensure your critical technology is secure and always accessible. Focus on growing your business—we've got your data covered! We've partnered with Veeam, industry best cloud backup providers as well as HostedBizz to provide disaster recovery for your critical computers and servers.





Patching and updating systems

Say goodbye to those pesky security breaches and hello to a one-stop solution! With our system, we can spot vulnerabilities, rank them by importance, and patch them up before any ransomware has a chance to say 'Hello'. Protecting your business has never been so easy or so fun. Who knew nerds could be such lifesavers?



We use Action1 to facilitate updates and patches all of your computers and servers staying ahead of the bad guys.

Project Work: Upgrades and New Installations

Ready to enhance business technology? Our team offers Wi-Fi installation, network security, server installation and configuration for uninterrupted focus on business goals.



Proxmox enables us to run many services and software on a single server. This greatly multiplies the effectiveness of your IT infrastructure and budget by only requiring one server where traditionally many servers would have been required.



TrueNAS stores all of your critical business data and enables collaborating across small and large teams. Hosting your own server gives you control over your data and breaks you away from expensive cloud storage providers.



Ubiquiti offers excellent wireless points and network switches. They are innovating continually and unlike many of their competitors they do not charge yearly license fees to allow their devices to work.



Remote and In-Person Support

Our plans offer both remote and in person support options tailored to the needs of your business. Whether you just need a little boost or a whole lot of help we are here for you!

Our Process

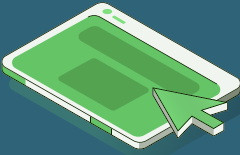
1



Discovery and Analysis

We work with you to assess the technology needs of your business.

2



Customize your Solution

Need a techno-wizard to conjure up a tailor-made service agreement for your business? Fancy a bit more cloud back-up, Microsoft 365 for your squad, or a bevy of servers to host your in-house apps? No problemo, we got you covered.

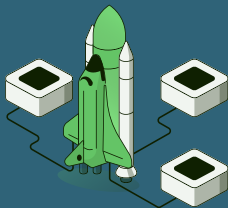
3



Onboarding

Get on board with us - it's as smooth as a buttered slide! Our tech wizards are ready to work their magic around your schedule, be it weekdays, evenings, or weekends. Less disruption, more action! We're all about fortifying your digital fortress, tweaking firewalls and patching up those pesky device vulnerabilities. Get ready to level up your digital safety game!

4



Deployment and Launch

We sprinkle our top-notch remote monitoring and security software onto each of your computers and servers. Now, just kick back and let the tech wizardry unfold!

5



Ongoing Tech Support, Monitoring, and Maintenance

Our tech whizzes are on hand to sort out your tech woes, be it in person or via remote control. They're also all about keeping your IT infrastructure on lockdown, monitoring it like a hawk, and making sure it's ticking along nicely. And hey, we won't leave you in the dark - expect regular updates, notifications and reports. So kick back, chill out, your tech's in safe hands.



Straw

Our Straw monthly service covers the basics of securing and protecting your business so you can focus on what you do best!



Cybersecurity Training

As the saying goes the best defense is a good offence. The vast majority of cybersecurity incidents begin with human error, clicking on a poisoned link, entering in login credentials into a fake site, or accidentally downloading malware. Awareness and training and a healthy dose of wariness go a long way.



Cybersecurity Protection

We deploy industry leading cybersecurity monitoring software to react, contain, and remediate cybersecurity events. Your business is monitored 24/7 and our technicians are always at work protecting you.



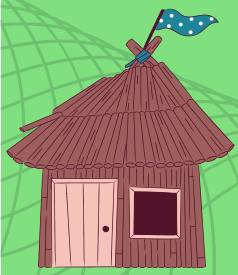
Backup and Disaster Recovery

We provide cloud backup and disaster recovery for your business critical servers and computers. Safeguarding your critical business data against ransomware attacks, cybercrime attacks, and human error.



Updates and Security Patching

We ensure your systems are always up to date with the latest security patches. We coordinate these updates and patches with you to ensure the minimum amount of disruption to your business activities.



Wood

Our Wood monthly service is the perfect middle ground with enhanced cybersecurity features and remote support available during our business hours.



Cybersecurity Training

As the saying goes the best defense is a good offence. The vast majority of cybersecurity incidents begin with human error, clicking on a poisoned link, entering in login credentials into a fake site, or accidentally downloading malware. Awareness and training and a healthy dose of wariness go a long way.



Enhanced Cybersecurity Protection

Building on our strong cybersecurity foundation from our Straw plan we add advanced firewall filtering to catch malicious traffic before it hits your network as well as DNS filtering to protect you from visiting dangerous sites.



Backup and Disaster Recovery

We provide cloud backup and disaster recovery for your business critical servers and computers. Safeguarding your critical business data against ransomware attacks, cybercrime attacks, and human error.



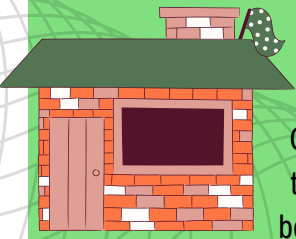
Updates and Security Patching

We ensure your systems are always up to date with the latest security patches. We coordinate these updates and patches with you to ensure the minimum amount of disruption to your business activities.



Remote Support

We are available for remote support through our management and ticketing system.



Brick

Our Brick service is perfect for those looking to level up their technology in a big way. We take care of all of your projects and upgrades with a simple monthly fee. We also provide both in person and remote support during our business hours to take everything to the next level!



Cybersecurity Training

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Enhanced Cybersecurity Protection

Building on our strong cybersecurity foundation from our Straw plan we add advanced firewall filtering to catch malicious traffic before it hits your network as well as DNS filtering to protect you from visiting dangerous sites.



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We provide cloud backup and disaster recovery for your business critical servers and computers. Safeguarding your critical business data against ransomware attacks, cybercrime attacks, and human error.



Updates and Security Patching

We ensure your systems are always up to date with the latest security patches. We coordinate these updates and patches with you to ensure the minimum amount of disruption to your business activities.



In-Person & Remote Support

We are available for remote support and in person support through our phone line or management and ticketing system.



Upgrades and New Installations

We cover all of your technology upgrade and new installations. Just purchase any needed parts, equipment, and software for your project from us and let us work our magic.

Add-on M365 Services

We list our Microsoft 365 services separately as not every business requires them. We can help you level up your M365 platform with best in class security and data protection to keep your business running smoothly.



M365 Cybersecurity

In the world of Microsoft 365, cyber criminals are constantly seeking their next opportunity. Small businesses are often prime targets for these cyber threats. However, fear not! With Microsoft 365, we offer top-of-the-line cybersecurity protection with an add-on subscription. Embrace the hero within and safeguard your data with Microsoft 365.

M365 Backup and Disaster Recovery

Did you know that while Microsoft hosts M365 they make no guarantees for the safety of your data? They leave that up to you the end user, we can protect your data in M365 against tampering or accidental loss.



M365 Account and Tenant Management

We can set up your M365 environment and help you with onboarding new users and training your staff on how to use the platform. We also enable you to access volume licensing deals that small business normally cannot get. Whether you just need a little boost or a whole lot of help we are here for you!

Power BI Consulting and Services

Need a crack team to visualize your business data and help you draw insights that you can use to improve your business? We have extensive experience in developing and deploying Power Bi reports for our clients



Contact us today for your no obligation technology assessment.

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☎ [+1 \(587\) 938-7075](tel:+15879387075)

🌐 verbeekbites.ca/contactus



We'd love to take your IT worries away. Contact us to get started today!